Blue Sun Group

Blue Sun Group Pty Ltd
ABN 47 149 641 887

1300 326 688
bluesungroup.com.au
10-16 Titanium Ct, Crestmead QLD 4132

Goods Return Authority

This form is a request for BSG to accept a return of goods sold. Please fill in your request below and email it to BSG. BSG will then issue you an RA Number, authorising you to post the goods to BSG. Goods are subjected to testing on BSG's receipt. Please attach photos of the goods being returned.

Your Contact Details

Full Name

Company

Email

Phone

Address

Goods Requested for Return

	Product	Qty	Serial No.	Fault Description	Original Invoice No.
1					
2					
3					
4					
5					
6					

Return Reason

- Goods No Longer Required
- Damaged Goods
- Warranty Covered Fault

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Your Requested Resolution

- Refund
- Replacement
- Store Credit

Terms and Conditions

1. RA number must be obtained **prior** to goods being returned. Do not add new items after RA number is issued.

2. All goods returned for warranty must have clearly fault descriptions, please don't use the word "FAULTY".

3. Please **attach a photo of each product** being returned to this form to expedite your request.

4. All returned goods will be subject to an inspection/tested upon arrival.

5. Store credit or replacement goods will not be issued until goods are received and tested.

6. Blue Sun Group accepts no responsibility for loss or damaged occurred in transit.

7. The RA Number must be clearly marked on the outside of the carton. Otherwise Goods will be rejected. RA Numbers are valid for a period of two weeks only.

8. If customers request for credit, goods must be in re-sellable condition and a 20% restocking fee will be applicable.

9. Term and conditions change without notice.

10. Please submit your completed GRA to support@bluesungroup.com.au

Customer Signature	
Date	/ /

Please fill all details and email your GRA to support@bluesungroup.com.au to acquire a Return Authorisation Number. When returning goods to BSG please enclose a completed copy of this form and a copy of the original invoice.

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Office Use Only

BSG RA Number	
Issue Date	/ /